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Ms Kate Makin
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19 December 2017

Dear Kate

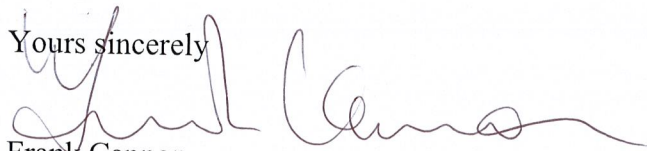
I am writing to thank you for your report in the court case for one of my clients who was seriously injured and disabled in an accident at work.

I would like, in particular, to commend you for the way you responded instantly to my initial request, and the manner in which you were happy to drive the issues forward without the need for prompting and follow-up. This was beneficial to both myself and the client, as it instantly removed a great weight from our shoulders, and gave us confidence, from the very beginning, that you knew exactly what you were doing, and that your report would be comprehensive and thorough. This was obvious from your finished product - the report. If further evidence of this were needed, it was in the fact that neither I nor anyone in my legal team asked a follow-up question regarding your report.

I was also very impressed by the speed with which you were able to assimilate all the background paperwork, and carry out the home visit, interview, your research, and the compilation of your report. In particular I was grateful to you for the large amount of travelling involved at such relatively short notice. You knew exactly what you were doing.

Lastly, we are grateful for the budgetary costing which was clear and unambiguous. The final result was within your estimate of cost, itself not an easy task, given the number of unknown factors likely to be encountered on the journey.

Yours sincerely



Frank Cannon
Aviation Accident Lawyer

